

National Organization for Victim Advocacy

National Crisis Response Team

Training Agenda – Basic Level 8:00am - 5:00pm Recommended

1	Duration	Topic	Details
Day 1 (9	Hours)		
1	5 Minutes	Welcome	House Keeping, Materials, Norms
1	Hour	Introductions	Attendees, Trainers, NOVA
3	0 Minutes	NOVA Overview	
1	5 Minutes	BREAK	
1	Hr 45 Min	Chapter 1	Overview of Crisis Response
1	Hour	LUNCH	
1	Hr 30 Min	Chapter 2	Trauma Response: Internal
1	5 Minutes	BREAK	
1	Hr 15 Min	Chapter 4	Crisis Intervention
1	Hour	Chapter 3	Trauma Response: External
1	5 Minutes	Dismiss	Review and Reminder of Homework
Day 2 (9	Hours)		
	5 Minutes	Day 1 Review	Homework and Crisis Response
1	Hr 15 Min	Chapter 16	Stress Reactions of the Caregiver
1	5 Minutes	BREAK	
1	Hour	Chapter 5	Group Crisis Intervention
1	Hour	LUNCH	
1	Hr 30 Min	Chapter 5	GCI Layout, Script, Simulation Video
1	Hr 15 Min	Chapter 6	Death, Loss, and Grief
1	5 Minutes	Break	
1	Hour	Chapter 7	Long Term Stress Reactions
1	Hour	Practice	Validation Exercise
1	5 Minutes	Review	Review and Reminder of Homework
Day 3 (9	Hours)		
1	5 Minutes	Check In	Lessons Learned and Homework
3	0 Minutes	Practice	Scribing Exercise
1	5 Minutes	Set Up	Assign Groups, Areas, Instructions
2	Hrs 30 Min	Practice	GCI Simulation
1	Hour	LUNCH	
1	Hour	Practice	GCI Simulation
3	0 Min	Debrief	GCI
4	5 Minutes	Overview	Individual Crisis Intervention
1	5 Minutes	Break	
4	5 Minutes	Chapter 9	Spirituality
1	Hour	Chapter 14	Continuum of Age
1	5 Minutes	Wrap Up	Next Steps, Evaluations, Certificates